



CDSS

WILL LIGHTBOURNE
DIRECTOR

STATE OF CALIFORNIA—HEALTH AND HUMAN SERVICES AGENCY
DEPARTMENT OF SOCIAL SERVICES
Community Care Licensing Division – Statewide Children’s Residential Program
744 P Street, MS 8-3-54 Sacramento, CA 95814



EDMUND G. BROWN JR.
GOVERNOR

March 26, 2016

NASHUA CHILDREN’S HOME: CONCORD STREET – 602300039
86 CONCORD STREET
NASHUA, NEW HAMPSHIRE 03064

SUBJECT : Re-Certification by the California Department of Social Services (CDSS)

CAPACITY : 12 Female Youth, Ages 12 - 17

Pursuant to California Family Code, Section 7911 et al., this is official notification that certification for Nashua Children’s Home located at 86 Concord Street, Nashua, New Hampshire is continued through May 2017.

Certification will be re-reviewed annually or more often should non-compliance with California Title 22 licensing standards as they apply to California group homes become questionable or at issue. Additionally, serious incidents must be reported to the CDSS Out-of-State Placement Policy Unit for each child in care regardless of whether he/she is a California Placement. Incident reporting shall include the following:

- a. Deaths
- b. Suicide attempts
- c. Suspected physical, sexual, or psychological abuse
- d. Epidemic outbreaks and catastrophes
- e. Injuries and illnesses that require hospitalization or medical treatment (beyond first aid)
- f. Use of restraint (whether or not they result in an injury to a child)
- g. Any unusual incident or absence that threatens the health or safety of a child

While certified, we will continue to follow our Department policy which authorizes us to inspect facilities with or without an appointment as necessary.

If you have any questions, please contact me at (916) 651-5380; or Certification Program Analyst Ron Leslie at (916) 654-0956

Sincerely,

Original signature on file

MARYJO TOBOLA, PROGRAM MANAGER
Children’s Residential Program
Community Care Licensing

C: Christina Oliver, Manager, Out-of-State Placement and Policy Unit

FACILITY EVALUATION REPORT

FACILITY NAME: NASHUA CHILDREN'S HOME: CONCORD STREET	FACILITY NUMBER: 602300039
ADMINISTRATOR: DAVID VILLIOTTI	FACILITY TYPE: 731
ADDRESS: 86 CONCORD STREET	TELEPHONE: (603) 883-3851
CITY: NASHUA	STATE: NH
CAPACITY: 12	ZIP CODE: 03064
TYPE OF VISIT: Case Management	CENSUS: 10
MET WITH: Paul Wheeler, Residential Director	UNANNOUNCED
	DATE: 03/23/2016
	TIME BEGAN: 09:00 AM
	TIME COMPLETED: 04:00 PM

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25PURPOSE OF VISIT:

Annual on-site re-certification inspection pursuant to California Family Code Section 7911 et al. The Nashua Children's Home (NCH) is seeking re-certification with the State of California, Department of Social Services, Community Care Licensing Division, Out-of-State Certification Unit.

On March 23, 2016, CDSS certification analyst Ron Leslie conducted an inspection to the facility referenced for the purpose of annual CDSS re-certification.

CERTIFICATION HISTORY:

NCH is located in Nashua, New Hampshire in the northeast section of the city. The organization has two facilities licensed in this town by the State of New Hampshire. The main facility is located at 125 Amherst Street and is not a subject of this certification. The facility under review is located at 86 Concord Street, with a licensed capacity for 12. The Concord Street Home / Independent Living (adolescent girls) is a residential home located in an established neighborhood.

CA FOSTER CLIENTS IN CARE:

The residential program had a total census of 12 residents at the time of the inspection including one from San Diego County.

FACILITY; PHYSICAL PLANT AND PROGRAM REVIEW AND CHANGES:

No serious issue of concerns on physical grounds.

SUPERVISOR'S NAME: MaryJo Tobola**TELEPHONE:** (916) 651-1070**LICENSING EVALUATOR NAME:** Ronald Leslie**TELEPHONE:** 916-654-0956**LICENSING EVALUATOR SIGNATURE:****DATE:** 03/28/2016


I acknowledge receipt of this form and understand my licensing appeal rights as explained and received.

FACILITY REPRESENTATIVE SIGNATURE:

Facility signature on file

DATE: 03/28/2016

This report must be available at Child Care and Group Home facilities for public review for 3 years.

FACILITY EVALUATION REPORT (Cont)CCLD Regional Office, 744 P STREET, MS 8-3-54
SACRAMENTO, CA 95814**FACILITY NAME:** NASHUA CHILDREN'S HOME: CONCORD
STREET**FACILITY NUMBER:** 602300039**VISIT DATE:** 03/23/2016**NARRATIVE**1
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32NEW HAMPSHIRE LICENSING INFORMATION:

NCH is licensed by the New Hampshire Department of Health and Human Services, Office of Child Care Licensing Unit to provide residential services. Inspections are conducted continuously but the license is valid for three year periods. The current license is valid from 11/1/14 to 10/31/2017.

FIRE CLEARANCE:

NCH last underwent a fire inspection on June 25, 2014, conducted by the New Hampshire Department of Health and Human Services, Fire Inspector. The inspections are conducted every three years. All buildings were found to be in compliance with fire codes.

HEALTH/FOOD SAFETY INSPECTION:

A food services establishment report produced by the New Hampshire Environmental health Department reflects that an inspection was last performed on December 22, 2015. The report noted notated facility is in compliance.

CRISIS DE-ESCALATION, PREVENTION AND INTERVENTION

Staff are trained in verbal and physical (non-violent) crisis intervention through Handle With Care Behavior management System, Inc – 184 McKinstry Rd, Ste; A, Gardiner, NY 12525. Staff undergo twelve hours of training as part of their employment training. A four hour refresher training is required annually.

SCOPE OF RECERTIFICATION REVIEW:

- Entrance and exit interviews; Building and grounds tour facilitated by Paul Wheeler, Residential Director.
- Collection of updated and current licensing documents, organizational and program information material.
- One client files review.
- Three personnel files reviewed.
- Interview with California youth placed at the facility.

SUPERVISOR'S NAME: MaryJo Tobola**TELEPHONE:** (916) 651-1070**LICENSING EVALUATOR NAME:** Ronald Leslie**TELEPHONE:** 916-654-0956**LICENSING EVALUATOR SIGNATURE:**

DATE: 03/29/2016

I acknowledge receipt of this form and understand my appeal rights as explained and received.

FACILITY REPRESENTATIVE SIGNATURE:*Facility signature on file***DATE:** 03/29/2016

FACILITY EVALUATION REPORT (Cont)

CCLD Regional Office, 744 P STREET, MS 8-3-54
SACRAMENTO, CA 95814

FACILITY NAME: NASHUA CHILDREN'S HOME: CONCORD STREET

FACILITY NUMBER: 602300039

VISIT DATE: 03/23/2016

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FINDINGS AND RECOMMENDATION:

- CPR/First aid training for staff D. Longland and S. Coster were expired. R. Leslie has requested that proof of CPR/First aid training be mailed to CCL by April 1, 2016.
- California Personal Rights not posted or reviewed/signed by youth. Violation was corrected on premises.
- A copy of California Personal Rights form and directions for submitting serious incident reports were provided onsite.

Recertification approved through May 2016

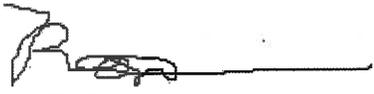
SUPERVISOR'S NAME: MaryJo Tobola

TELEPHONE: (916) 651-1070

LICENSING EVALUATOR NAME: Ronald Leslie

TELEPHONE: 916-654-0956

LICENSING EVALUATOR SIGNATURE:



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