



STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
**DEPARTMENT OF SOCIAL SERVICES**  
744 P STREET, MS 8-3-54  
SACRAMENTO, CA 95814



EDMUND G. BROWN JR.  
GOVERNOR

January 21, 2016

WOODWARD ACADEMY- 602300054  
1251 334TH STREET  
WOODWARD, IA 50276

**SUBJECT : Re-Certification by the California Department of Social Services (CDSS)**

Capacity : **253** Population served: **Male youth age 12-17**

Pursuant to California Family Code, Section 7911 et al., this is notification that certification for Woodward Academy in Woodward, Iowa is continued through October 2016.

Certification will be re-reviewed annually or more often should non-compliance with California Title 22 licensing standards as they apply to California Group homes become questionable or at issue. Additionally, serious incidents must be reported to the CDSS Out-of-State Placement Policy Unit for each child in care regardless of whether he is a California Placement. Incident reporting shall include the following:

- a. Deaths
- b. Suicide attempts
- c. Suspected physical, sexual, or psychological abuse
- d. Epidemic outbreaks and catastrophes
- e. Injuries and illnesses that require hospitalization or medical treatment (beyond first aid)
- f. Use of restraint (whether or not they result in an injury to a child)
- g. Any unusual incident or absence that threatens the health or safety of a child

While certified, we will continue to follow our Department policy which authorizes us to inspect facilities with or without an appointment as necessary.

If you have any questions, please contact me at (916) 651-5380; or Certification Analyst Carol Lancaster at (916) 838-5751.

Sincerely,

*Original Signed by*

**MaryJo Tobola, Manager I**  
Children's Residential Program  
Community Care Licensing

C: CDSS CFSD/Deputy Compact Administrator/Out-of-State Placement and  
Policy Unit

**FACILITY EVALUATION REPORT**

<b>FACILITY NAME:</b> WOODWARD ACADEMY	<b>FACILITY NUMBER:</b> 802300054
<b>ADMINISTRATOR:</b> RYAN SANTI	<b>FACILITY TYPE:</b> 731
<b>ADDRESS:</b> 1251 334TH STREET	<b>TELEPHONE:</b> (515) 438-3481
<b>CITY:</b> WOODWARD	<b>STATE:</b> IA
<b>CAPACITY:</b> 248-253 <i>cd.</i>	<b>ZIP CODE:</b> 50276
<b>TYPE OF VISIT:</b> Case Management - <i>Re-Cert.</i>	<b>CENSUS:</b> 253
<b>MET WITH:</b> Ryan Santi, Executive Director	<b>UNANNOUNCED</b>
	<b>DATE:</b> 10/30/2015
	<b>TIME BEGAN:</b> 09:50 AM
	<b>TIME COMPLETED:</b> 03:36 PM

**NARRATIVE**1  
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25PURPOSE OF VISIT:

Re-certification pursuant to California Family Code Section 7911 et al.

CERTIFICATION HISTORY:

Woodward Academy was initially certified by the CDSS June 26, 2008; and has been re-certified annually since.

FACILITY INFORMATION, BACKGROUND AND PROGRAM:

Woodward Academy is a residential treatment facility for male youth ranging in age from 12 to 17 that is located in Woodward, Iowa, a small town located approximately 25 miles northwest of Des Moines. Woodward Academy's official governing board is Woodward Youth Corporation, a non-profit organization established in 1995. The organization's aim is to redirect delinquent, negative behaviors to positive, socially acceptable patterns. Woodward's treatment philosophy focuses on behavioral and cognitive change through the establishment of a normative culture using a sociological and cognitive behavioral model. The campus is on the grounds of the Woodward Resource Center (property owned by the State of Iowa) and consists of residential halls, an educational complex, indoor and outdoor recreational space, kitchen/cafeteria, nursing and administrative offices. In addition to mainstream programming, Woodward offers a sex offender and 90-day high impact program.

There have not been any significant organizational and programmatic changes over the last year.

**SUPERVISOR'S NAME:** Marisa Lopez**TELEPHONE:** (916) 661-0831**LICENSING EVALUATOR NAME:** Carol Lancaster**TELEPHONE:** (916) 838-5751**LICENSING EVALUATOR SIGNATURE:****DATE:** 01/21/2016

I acknowledge receipt of this form and understand my licensing appeal rights as explained and received.

**FACILITY REPRESENTATIVE SIGNATURE:****DATE:** 01/21/2016

This report must be available at Child Care and Group Home facilities for public review for 3 years.

**FACILITY EVALUATION REPORT (Cont)**CCLD Regional Office, 744 P STREET, MS 8-3-84  
SACRAMENTO, CA 95814

FACILITY NAME: WOODWARD ACADEMY

FACILITY NUMBER: 602300054

VISIT DATE: 10/30/2015

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32**CA PLACEMENTS AND PLACING AGENCIES:**

At the time of this year's visit, there were 54 foster youth from California in Woodward's care placed by the following agencies:

- Alameda County Probation: 5
- Imperial County Probation: 1
- Kern County Probation: 4
- Los Angeles County Probation: 9
- Merced County Probation: 4
- Riverside County Probation: 4
- Sacramento County Probation: 5
- San Diego County Probation: 2
- San Francisco County Probation: 2
- San Joaquin County Child Protective Services: 5
- San Joaquin County Probation: 7
- Sonoma County Human Services: 1
- Stanislaus County Probation: 4
- Ventura County Probation: 1

**IOWA LICENSING INFORMATION**

Woodward Academy is licensed in the state of Iowa by the Iowa Department of Human Services. There are eight residential halls -- each licensed individually as a "Community Residential Facility." Collectively, the facility's licensed capacity is 253:

Expedition Hall

Capacity: 31

Date of Last Licensing Review: 9/29-30/2014

Status: License good from 10/1/2014 through 10/1/2017

SUPERVISOR'S NAME: MaryJo Tobola

TELEPHONE: (916) 263-4723

LICENSING EVALUATOR NAME: Carol Lancaster

TELEPHONE: (916) 838-5751

LICENSING EVALUATOR SIGNATURE:

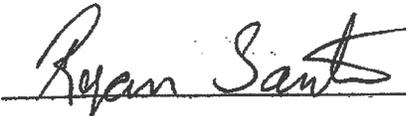
DATE: 01/21/2016



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DATE: 01/21/2016



**FACILITY EVALUATION REPORT (Cont)**CCLD Regional Office, 744 P STREET, MS 8-3-84  
SACRAMENTO, CA 95814

FACILITY NAME: WOODWARD ACADEMY

FACILITY NUMBER: 602300054

VISIT DATE: 10/30/2015

**NARRATIVE**

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2 **IOWA LICENSING INFORMATION: (Continued)**  
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4 Mountaineer Hall  
5 Capacity: 32  
6 Date of Last Licensing Review: 9/29-30/2014 Status: License good from 10/1/2014 through 10/1/2017  
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8 Legacy Hall  
9 Capacity: 32  
10 Date of Last Licensing Review: 2/28/2013 Status: License good from 3/15/2013 through 1/1/2016  
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12 Delta Hall  
13 Capacity: 32  
14 Date of Last Licensing Review: 9/29-30/2014 Status: License good from 10/1/2014 through 10/1/2017  
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16 Pathfinder Hall  
17 Capacity: 31  
18 Date of Last Licensing Review: 9/29-30/2014 Status: \*License good from 10/1/2014 through 10/1/2015  
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20 \*Licensing extension granted 9/28/2015 until the next review and approval is completed or other action is  
21 taken.  
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23 Navigator Hall  
24 Capacity: 31  
25 Date of Last Licensing Review: 8/21/2012 Status: \*License good from 9/1/2012 through 9/1/2015  
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27 \*Licensing extension granted 9/28/2015 until the next review and approval is completed or other action is  
28 taken.  
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30 Victory Hall  
31 Capacity: 32  
32 Date of Last Licensing Review: 6/23/2015 Status: License good from 7/1/2015 through 7/1/2018  
  
Triumph Hall  
Capacity: 32  
Date of Last Licensing Review: 9/29-30/2014 Status: License good from 10/1/2014 through 10/1/2017

SUPERVISOR'S NAME: MaryJo Tobola

TELEPHONE: (916) 263-4723

LICENSING EVALUATOR NAME: Carol Lancaster

TELEPHONE: (916) 838-5761

LICENSING EVALUATOR SIGNATURE:

DATE: 01/21/2016

  
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FACILITY REPRESENTATIVE SIGNATURE:

DATE: 01/21/2016

**FACILITY EVALUATION REPORT (Cont)**CCLD Regional Office, 744 P STREET, MS 5-3-54  
SACRAMENTO, CA 95814

FACILITY NAME: WOODWARD ACADEMY

FACILITY NUMBER: 602300054

VISIT DATE: 10/30/2015

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32**IOWA LICENSING INFORMATION: (Continued)**

Iowa Licensing reports collected and reviewed during the most recent certification period reflect the following:

- Delta Company's inspection report of November 4, 2014 reveals the facility was cited for requiring a resident's telephone conversation with his brother to occur over speaker phone so staff could monitor it. This was a violation because there was no specific phone restriction or justification warranting same relative to the client.
- Pathfinder Hall's inspection report of November 4, 2014 reveals the facility was cited for two toilet stalls in one of its bathrooms not having toilet paper and no paper towels by sinks for hand drying. The freezer portion of the refrigerator in the kitchenette also did not meet temperature requirements. This report also reflects that on October 20, 2014, the Iowa Licensing surveyor was notified by an Iowa Child Protection Services worker that a CPS investigation into allegations that a Woodward Academy counselor engaged in sexual activity with a Pathfinder Hall resident was founded for Sexual Abuse, Sexual Exploitation by a Counselor or Therapist. (Note: This matter was also investigated by law enforcement.) The staff involved was terminated by the facility prior to the investigations. Despite this finding, CPS opined that no licensing issues or deficiencies existed. The staff involved ended up being arrested, pled guilty and is now on the Iowa Sexual Offender Registry.
- On March 4, 2015, the facility's Iowa Licensing surveyor conducted an investigation after the facility reported that an incident occurred on Mountaineer Hall on or about February 10, 2015. This incident involved overnight staff discovering one youth performing oral copulation on another in the room they shared. At the outcome of this investigation, no deficiencies were cited as inadequate supervision was not felt to be an issue and there were no "red flags" with respect to either resident's history that would suggest they had a propensity for such behavior or shouldn't be roommates. In fact, on the overnight shifts in question, overnight supervision of the boys exceeded licensing requirements.
- In July of 2015, the facility's Iowa Licensing surveyor conducted an investigation after she was contacted and informed by the facility's group living director that there was an ongoing internal investigation going on relative to two Mountaineer Hall residents. (Iowa CPS was also informed but rejected the matter for investigation.) At the conclusion of the investigation, the facility was cited for "failure to ensure the safety of children."

In summary, this violation resulted after an investigation into a 15-year-old resident stealing a teacher's personal iPad from her desk in his home-room at school, subsequently using the iPad to access on-line

SUPERVISOR'S NAME: MaryJo Tobola

TELEPHONE: (916) 263-4723

LICENSING EVALUATOR NAME: Carol Lancaster

TELEPHONE: (916) 838-5751

LICENSING EVALUATOR SIGNATURE:

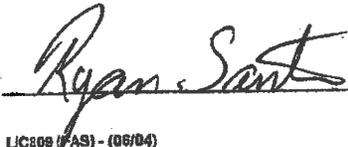
DATE: 01/15/2016



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FACILITY REPRESENTATIVE SIGNATURE:

DATE: 01/15/2016



**FACILITY EVALUATION REPORT (Cont)**CCLD Regional Office, 744 P STREET, MS 8-3-54  
SACRAMENTO, CA 95814

FACILITY NAME: WOODWARD ACADEMY

FACILITY NUMBER: 602300054

VISIT DATE: 10/30/2015

**NARRATIVE**

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2 **IOWA LICENSING INFORMATION:** (Continued)  
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4 pornography between staff bed checks at night, and participating in consensual sex with his roommate while  
5 doing so. Investigation also revealed that while the facility had policies in place to prevent such activity from  
6 occurring, four staff members were determined to have deviated from such policies in one way or another.  
7 To the credit of facility administration, they responded proactively to the situation (once learned of,) reported  
8 properly to appropriate authorities (including the CDSS,) and disciplined staff accordingly (three terminations;  
9 one two-day suspension without pay.) (Note: Neither youth involved was from California.)  
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11 **FIRE CLEARANCE:**  
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13 Woodward Academy was last inspected by an Iowa State Fire Marshall official on May 13, 2015 and found to  
14 be in compliance with fire safety rules, regulations and standards.  
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16 Fire Drill Reports were also examined for calendar year 2015 and clearly illustrated that fire drills are being  
17 done at least monthly at varying times.  
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20 **FOOD SERVICE**  
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22 Food service and dining amenities are operated out of a centralized kitchen on the Woodward Resource  
23 Center grounds which are under the oversight of the Iowa Department of Inspections and Appeals, Food and  
24 Consumer Safety Bureau. The last food service inspection of record was conducted on May 28, 2014. One  
25 minor violation was cited which was corrected.  
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28 **MISC. ACCREDITATIONS:**  
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30 Woodward is accredited by the Joint Commission (Behavioral Health Care Accreditation Program.)  
31 Accreditation was last issued April 25, 2014 and is customarily valid for up to 39 months.  
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SUPERVISOR'S NAME: MaryJo Tobola

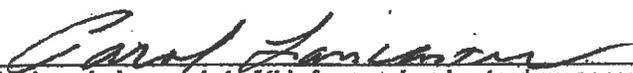
TELEPHONE: (916) 283-4723

LICENSING EVALUATOR NAME: Carol Lancaster

TELEPHONE: (916) 838-5751

LICENSING EVALUATOR SIGNATURE:

DATE: 01/21/2016

  
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CCLD Regional Office, 744 P STREET, MS 8-3-84  
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FACILITY NAME: WOODWARD ACADEMY

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Woodward's on campus school is accredited by the North Central Association Commission on Accreditation and School Improvement. The current accreditation is valid through June 30, 2018.

Woodward additionally has a certificate of license (No. 1226) issued by the Iowa Department of Public Health to conduct and maintain Juvenile Level I and II.1 Substance Abuse Treatment Services. (Most current certification was issued May 31, 2015 and is good through May 31, 2018.)

BEHAVIOR MANAGEMENT/EMERGENCY INTERVENTION RELATED:

Woodward staff are trained in non-physical interventions (de-escalation strategies) as well as physical intervention (restraints) under the JKM training method "Safe Crisis Management." The facility has a strict policy that physical intervention is used only when non-physical intervention methods are used first (whenever possible); the client proves non-responsive to same and continues to present as a danger to themselves or others. Numerous staff at the facility are certified as trainers who, in turn, train other staff. The facility has done a good job in reporting serious incidents and physical interventions and appear to understand the importance of doing same.

FINDINGS

Based on this year's re-certification evaluation, no significant issues were identified. The few concerns that did arise stem from a small number of events which Iowa Licensing or other authorities investigated (covered in a previous section of this report.) To their credit, the facility has been proactive in dealing with such events and forthwith in reporting to the proper agencies (CDSS included.) In each instance that a serious event arose, the facility took the necessary steps to lessen the chance that it will happen again -- namely staff discipline or termination and additional or (re)training for all staff.

There have not been any complaints reported to the CDSS during the last year.

The facility continues to remain in good standing with Iowa authorities and the CDSS.

Re-certification is approved.

SUPERVISOR'S NAME: MaryJo Tobola

TELEPHONE: (916) 263-4723

LICENSING EVALUATOR NAME: Carol Lancaster

TELEPHONE: (916) 838-5751

LICENSING EVALUATOR SIGNATURE:

DATE: 01/21/2016

*Carol Lancaster*

I acknowledge receipt of this form and understand my appeal rights as explained and received.

FACILITY REPRESENTATIVE SIGNATURE:

DATE: 01/21/2016

*Ryan Sant*