



CDSS

WILL LIGHTBOURNE
DIRECTOR

STATE OF CALIFORNIA—HEALTH AND HUMAN SERVICES AGENCY
DEPARTMENT OF SOCIAL SERVICES
Community Care Licensing Division – Statewide Children’s Residential Program
744 P Street, MS 8-3-54 Sacramento, CA 95814



EDMUND G. BROWN JR.
GOVERNOR

February 29, 2016

NORTHWEST PASSAGE RIVERSIDE – 602300093
7818 MOLINE ROAD
WEBSTER, WISCONSIN 54893

SUBJECT : Initial Certification by the California Department of Social Services (CDSS)

CAPACITY : 26 Male Youth, Ages 12 - 17

Pursuant to California Family Code, Section 7911 et al., this is official notification that certification for Northwest Passage Riverside: located at 7818 Moline Road, Webster, WI is certified through January 2017.

Certification will be reviewed annually or more often should non-compliance with California Title 22 licensing standards as they apply to California group homes become questionable or at issue. Additionally, serious incidents must be reported to the CDSS Out-of-State Placement Policy Unit for each child in care regardless of whether he/she is a California Placement. Incident reporting shall include the following:

- a. Deaths
- b. Suicide attempts
- c. Suspected physical, sexual, or psychological abuse
- d. Epidemic outbreaks and catastrophes
- e. Injuries and illnesses that require hospitalization or medical treatment (beyond first aid)
- f. Use of restraint (whether or not they result in an injury to a child)
- g. Any unusual incident or absence that threatens the health or safety of a child

While certified, we will continue to follow our CDSS policy which authorizes us to inspect facilities with or without an appointment, as necessary.

If you have any questions, please contact me at (916) 651-5380 or Certification Analyst Ron Leslie at (916) 654-0956

Sincerely,

Original signature on file

MARYJO TOBOLA, PROGRAM MANAGER
Children’s Residential Program
Community Care Licensing

C: Lisa Witchey, Bureau Chief, Out-of-State Placement and Policy Unit

FACILITY EVALUATION REPORTCCLD Regional Office, 744 P STREET, MS 8-3-54
SACRAMENTO, CA 95814

FACILITY NAME:	NORTHWEST PASSAGE: RIVERSIDE	FACILITY NUMBER:	602300093
ADMINISTRATOR:	MARK ELLIOT	FACILITY TYPE:	731
ADDRESS:	7818 MOLINE ROAD	TELEPHONE:	(715) 866-8301
CITY:	WEBSTER	STATE:	WI
CAPACITY:	25	ZIP CODE:	54893
TYPE OF VISIT:	Case Management	CENSUS:	24 ANNOUNCED
DATE:		DATE:	02/25/2016
MET WITH:	Angela Frederickson, Clinical Director	TIME BEGAN:	08:05 AM
		TIME COMPLETED:	04:45 PM

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25PURPOSE OF VISIT:

As mandated by California law, this initial on-site inspection was performed on February 25, 2016 by analyst Ronald Leslie in order to assess and determine Northwest Passage Riverside's eligibility and suitability to be certified as an out-of-state group home provider by the California Department of Social Services (CDSS). To become certified, an out-of-state group home is required to:

- be deemed in substantial compliance with California's Title 22 licensing regulations which apply to children's group homes in California; as well as be licensed and in good standing with the licensing laws of the state the facility is located in - - in this case the state of Wisconsin.

REQUEST FOR CERTIFICATION / APPLICATION HISTORY:

In a letter of intent dated November 19, 2015, certification was requested by Sacramento County. Application material was received from the facility on January 4, 2016.

FACILITY AND PROGRAM INFORMATION; POPULATION SERVED:

Northwest Passage was established as a 501(c)(3) non-profit organization in 1979 and provides treatment and assessment services for children and adolescents in the form of residential treatment facilities, assessment programming and transitional group home settings. Northwest operates three licensed facilities in the state of Wisconsin - - Northwest Passage Riverside, located at 7818 Moline Road, Webster, Wisconsin, is the subject of this report. (Northwest Passage III is also CDSS certified.)

SUPERVISOR'S NAME: MaryJo Tobola**TELEPHONE:** (916) 651-1070**LICENSING EVALUATOR NAME:** Ronald Leslie**TELEPHONE:** 916-654-0956**LICENSING EVALUATOR SIGNATURE:**

DATE: 02/29/2016

I acknowledge receipt of this form and understand my licensing appeal rights as explained and received.

FACILITY REPRESENTATIVE SIGNATURE:

Original signature on file

DATE: 02/29/2016

This report must be available at Child Care and Group Home facilities for public review for 3 years.

FACILITY EVALUATION REPORT (Cont)

FACILITY NAME: NORTHWEST PASSAGE: RIVERSIDE

FACILITY NUMBER: 602300093

VISIT DATE: 02/25/2016

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FACILITY AND PROGRAM INFORMATION; POPULATION SERVED: (Continued)

The Riverside facility is located on 70 acres wrapped around the Clam River used for fishing, kayaking and other outdoor activities. The property also features an indoor gym, school, playground and three residential homes (Phoenix, Sierra and Shire Houses). The three houses combine for a 25 bed capacity. At the time of inspection, the facility had 24 beds in use. The residential living units consist of individual large, modern, single floor family homes. The homes are esthetically impressive both inside and out, as well as tastefully decorated and amply furnished and equipped. Meals are prepared at the Shire House then delivered to the Phoenix and Sierra houses. Each residential house contains ample space for food, supplies and emergency shelter. The homes are adequate in size, space and amenities - - meeting CA group home standards

Riverside serves males ages 12 to 17 who are experiencing significant challenges in life due to a variety of issues and needs.

Clients served often have a history of :

- Significant emotional and behavioral difficulties
- Significant mental health issues such as ADHD, mood and anxiety disorders, Bipolar Disorder, PTSD, Reactive Attachment Disorder and Autism Spectrum Disorders
- Victimization/abuse
- Chronic and severe academic difficulties
- Chemical abuse or dependency
- Impaired social and familial relationships

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FACILITY AND PROGRAM INFORMATION; POPULATION SERVED: (Continued)

Various extracurricular activities, either within a residential group, smaller group, or individually, are provided. The activities offered range from games, arts and crafts, movies, camping and hiking which is standard in a typical like home-like environment. Photography of the surrounding landscape and animals that reside there appears to a highly demanded activity.

Youth placed at the facility attend an on-grounds school.

WISCONSIN LICENSING INFORMATION:

The facility is licensed as a Residential Care Center by:

Wisconsin Department of Children and Families
Division of Safety and Permanence
201 East Washington Ave, E200
Madison, WI 53703

(608) 267-7932

Current license was issued on November 2, 2015 and is valid for one year. Email communication between the undersigned and the Wisconsin licensing evaluator reflected that the facility is currently in good standing with no administrative action or plans of corrections pending.

Northwest Passage is certified through AdvancED Accreditation Commission. Certification is valid until June 30, 2020.

FIRE INSPECTION:

The facility's last inspection was conducted June 19, 2015 by the Wisconsin Department of Safety and Professional Services. No violations were found at that time. Fire clearance is valid for one year.

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FOOD SERVICE INSPECTION:

The facility has a commercial type kitchen that last underwent an inspection by the Wisconsin Department of Health on November 11, 2015. Minor deficiencies cited and corrected during inspection.

CRISIS DE-ESCALATION, PREVENTION AND INTERVENTION

Staff are trained in verbal and physical (non-violent) crisis intervention through the Crisis Consultant Group, LLC, Virginia. Staff undergo sixteen hours of training as part of their employment training. A four hour refresher training is required annually. The facility has a Seclusion (Protective Separation) Room in each house.

SCOPE OF REVIEW:

- Entrance interview; program discussion and exit interview conducted with Clinical Director Andrea Frederickson.
- Verification of license status and history with Wisconsin licensing authorities
- Indoor and outdoor on-site tour and evaluation of physical plant and grounds, inspection of food supply, cooking, serving and cleaning amenities; safe (locked) storage of cleaning products, chemicals and medications; adequate record keeping of medication and dispensing of same; possession and accessibility of first aid supplies; adequate emergency evacuation plan and posting of same.
- Assessment of program support and services with respect to medical, dental, educational and mental health needs.
- Verification of staff clearances.
- Analysis of personnel policies and training provided.
- Review of California reporting

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32FINDINGS AND NOTES

The following areas meet and/or exceed California group home standards:

- Building and grounds: Sufficient, clean, safe, sanitary and in good repair.
- Staffing levels and utilization of licensed/certified treatment staff.
- Adequate supply of food and menus which meet federal guidelines.
- Facility is in good standing with the State of Wisconsin.
- Facility agrees to comply with CA incident and restraint reporting requirements on all clients in care (not just California clients).

Facility uses QuickMar which is an electronic program used to monitor, maintain and distribution of medication. QuickMar is accessed by password given only to select medical personnel. Trained staff are issued an official certificate. Charts and reports can be derived to ensure compliance.

Facility impressed with utilization of break-away hooks, locked closets and fire plans in every client room.

The facility presented well - - appearing clean, safe, sanitary and in good repair. No major deficiencies observed.

CERTIFICATION DECISION:

Approve

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