



WILL LIGHTBOURNE  
DIRECTOR

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY

**DEPARTMENT OF SOCIAL SERVICES**

744 P STREET, MS 8-3-54

SACRAMENTO, CA 95814



EDMUND G. BROWN JR.  
GOVERNOR

November 21, 2014

LAKESIDE ACADEMY- 602300066  
3921 OAKLAND DRIVE  
KALAMAZOO, MI 49008

**SUBJECT: Re-Certification by the California Department of Social Services (CDSS)**

Capacity : 120 male and female youth; ages 11-17

Pursuant to California Family Code, Section 7911 et al., this is official notification that CDSS certification for Lakeside Academy is continued through October 2015.

California licensing standards require that all serious incidents continue to be reported to CDSS Out-of-State Placement Policy Unit for each child in care regardless of whether he or she is a California placement. Incident reporting shall include the following:

- a. Deaths
- b. Suicide attempts
- c. Suspected physical, sexual, or psychological abuse
- d. Epidemic outbreaks and catastrophes
- e. Injuries and illnesses that require hospitalization or medical treatment (beyond first-aid)
- f. Use of restraint (whether or not they result in an injury to a child)
- g. Any unusual incident or absence that threatens the health or safety of a child

Certification will continue to be reviewed annually. We will continue to follow our Department policy which authorizes us to inspect facilities with or without an appointment as necessary.

If you have any questions please contact me at (916) 651-5380 or Out-of-State Certification Analyst Carol Lancaster at (916) 838-5751.

Sincerely,

MARISA SANCHEZ, Manager  
Children's Residential Program  
Community Care Licensing Division

**FACILITY EVALUATION REPORT**

<b>FACILITY NAME:</b>	LAKESIDE ACADEMY	<b>FACILITY NUMBER:</b>	602300066
<b>ADMINISTRATOR:</b>	KELLY STONE <i>Steve Laidacker</i>	<b>FACILITY TYPE:</b>	731
<b>ADDRESS:</b>	3921 OAKLAND DRIVE	<b>TELEPHONE:</b>	(269) 381-4760
<b>CITY:</b>	KALAMAZOO	<b>STATE:</b>	MI
<b>CAPACITY:</b>	120	<b>ZIP CODE:</b>	49008
<b>TYPE OF VISIT:</b>	Case Management <i>(Re-cert)</i>	<b>CENSUS:</b>	118
<b>MET WITH:</b>	Brad Hodges; Group Living Director; Elizabeth Short, Quality Assurance; Evan Wouters, Interim Clinical Director	<b>ANNOUNCED</b>	
		<b>DATE:</b>	11/19/2014
		<b>TIME BEGAN:</b>	09:52 AM
		<b>TIME COMPLETED:</b>	02:00 PM

**NARRATIVE**

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2 PURPOSE OF VISIT:  
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4 As mandated by California law, today's visit was performed by the undersigned with the California Department  
5 of Social Services (CDSS) for the purpose of annual recertification. Annual recertification is performed in  
6 order to verify that the facility continues to:  
7 • have adequate and appropriate resources to provide safe, suitable 24-hour residential care, supervision  
8 and treatment services to youth in care.  
9 • remain in substantial compliance with California licensing standards and regulations, as well as licensing  
10 and other oversight agencies' laws and standards within the state the facility is located - in this case, the  
11 state of Michigan.  
12

13 CERTIFICATION HISTORY:  
14 Pursuant to California Family Code Section 7911 et al., Lakeside Academy was initially certified by the CDSS  
15 in October of 2009, and has been re-certified annually since.  
16  
17 **NOTE: For a complete description and overview of Lakeside's history, client's served, program**  
18 **information and treatment services, reference the initial certification report of March 23, 2010.**  
19  
20

21 CA PLACEMENTS AND PLACING AGENCIES:  
22  
23 Lakeside's capacity is 120. At the time of this year's visit, the census was 118. Of this number, 33 were  
24 California foster youth placed by the following California placing agencies in the number indicated: San  
25 Bernardino County Probation (11); Sacramento County Probation (9); San Francisco County Probation (2);  
Yuba County Probation (1); Riverside County Probation (3); Riverside County Children and Family Services  
(1); Sonoma County Probation (1); Imperial County Probation (2); San Diego County Probation (2); Alameda  
County Probation (1)

**SUPERVISOR'S NAME:** Marisa Lopez**TELEPHONE:** (916) 651-0631**LICENSING EVALUATOR NAME:** Carol Lancaster**TELEPHONE:** (916) 838-5751**LICENSING EVALUATOR SIGNATURE:****DATE:** 11/21/2014*Carol Lancaster*

I acknowledge receipt of this form and understand my licensing appeal rights as explained and received.

**FACILITY REPRESENTATIVE SIGNATURE:****DATE:** 11/21/2014

**FACILITY EVALUATION REPORT (Cont)**CCLD Regional Office, 744 P STREET, MS 8-3-54  
SACRAMENTO, CA 95814**FACILITY NAME:** LAKESIDE ACADEMY**FACILITY NUMBER:** 602300066**VISIT DATE:** 11/19/2014**NARRATIVE**1  
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32**FACILITY AND PROGRAM INFORMATION AND CHANGES:**

Lakeside Academy continues to serve both at-risk male and female youth ages 11 - 17. Youth in care at the facility reside on one of seven living units which are adequate in size and space to comfortably accommodate them:

1. Mackinac 1; Capacity 10; Male Sex Offender Program
2. Mackinac 2; Capacity 10; Male Sex Offender Program
3. Pictured Rocks; Capacity 22; Males
4. Sleeping Bear; Capacity 22; Males
5. Great Lakes; Capacity 22; Males
6. Porcupine Mountains; Capacity 19; Males
7. Tahquamenon Falls; Capacity 15; Females

Lakeside Academy operates with a culture based on norms (healthy expectations), in lieu of a list of rules. The difference between rules and norms is that rules are established by authority while norms are established by the group. A norm is defined as, "the expected behavior of the group in a given circumstance." The goal at Lakeside Academy is to help students learn positive, cooperative and socially acceptable behaviors, learn to accept help from those who offer it, and learn to help others as well. Lakeside Academy offers a variety of cognitive and behavioral treatment modalities designed to impact the student within a normative, pro-social campus environment. Lakeside uses an evidence based sociological model that uses positive peer influence to elicit and reinforce appropriate behavior. Specific treatment offerings led by licensed therapists (based on risk assessment and need) include the following and are part of Lakeside Academy's per diem:

- Aggression Replacement Training - - Includes social skills training, anger control treatment and moral reasoning.
- Chemical dependency treatment - - "The Seven Challenges" program
- Trauma Therapy
- Family Therapy
- Individual Therapy
- Girls Circle - Evidence based, strengths-based, (weekly) skill building approach which creates a safe space for girls to address risky behaviors, build on protective factors, and improve relationships in a format that interests and engages girls.

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1  
2 FACILITY AND PROGRAM INFORMATION AND CHANGES: (Continued)  
3  
4 ● The Council - - evidence based, strengths-based (weekly) group approach to promote boys' and young  
5 men's safe and healthy passage through pre-teen and adolescent years.  
6  
7 If contracted in advance of placement, Lakeside also offers Juvenile Sexual Offender (JSO) Treatment.  
8  
9 The following physical plant addition/improvement was made this year:  
10  
11 ● Construction of a new gym/indoor activity center.  
12  
13 The following programmatic change/offering is currently underway:  
14  
15 ● A 22 bed Mental Health and Behavioral Stabilization Unit that will be used for abused/neglected students  
16 (children under child protective welfare jurisdiction as opposed to being adjudicated delinquents under  
17 the jurisdiction of probation agencies.) Note: This will not increase the facility's capacity. Rather,  
18 existing residential unit space is being re-allocated for this purpose.  
19  
20 CDSS COMPLAINTS/INVESTIGATIONS:  
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22 No complaints reported; no investigations.  
23  
24 MICHIGAN LICENSING INFORMATION  
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26 Lakeside Academy is licensed in the state of Michigan as a Child Caring Institution by the Michigan  
27 Department of Human Services, Bureau of Children and Adult Licensing. The facility is on a two-year license  
28 cycle -- the most recent license being issued September 18, 2013 (good through September 17, 2015.) The  
29 issuance of this license was preceded by an on-site inspection by a team of three MI licensing consultants  
30 conducted on August 22, 2013.  
31  
32

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32MICHIGAN LICENSING INFORMATION: (Continued)

An interim inspection was conducted October 31, 2014. One violation was cited related to discharge plans: Six of the eight closed files reviewed did not contain a plan. Another violation was cited relative to the facility lacking an appropriate visitation area. The facility provided evidence that a plan of correction had subsequently been submitted to Michigan Licensing; however, as of the writing of this report, this analyst has not been successful in reaching the Michigan licensing analyst to verify that the plan of correction was found to be acceptable and, thus, satisfied.

In addition to the above, Michigan Licensing conducted the following investigations over the last year although noting no substantiated incidents of maltreatment in care during the the licensing period:

- The facility was investigated and found in non-compliance of staff qualifications and excessive restraint when a staff restrained a youth causing his hearing aid to break. The facility submitted an acceptable corrective action plan (CAP) on November 4, 2014 that has proven to be effective.
- The facility was investigated in December 2013 and found in non-compliance in January 2014 for not having sufficient staff and being out of ratio. The agency submitted an acceptable CAP on December 12, 2013 that has proven to be effective and they have not been out of ratio since.
- The facility was investigated in March 2014 and found in non-compliance of Facility Premises and Maintenance when the staff did not have proper working radios. The facility submitted an acceptable CAP on April 13, 2014 that has proven to be effective as they have not had this same issue since that time.
- The facility was investigated in July 2014 and found in non-compliance of Staff Orientation and Training when a new staff initiated a restraint on a resident without completing the proper training. The facility submitted an acceptable CAP on September 9, 2014 that revamped their entire orientation and training procedure that provides staff with more training and job shadowing to better prepare them for the job.
- The facility was investigated in October 2014 and found in non-compliance of Staff Qualifications and Health Services when a staff transported a resident on a home pass and left him with his weekend belongings that included medication without adult supervision. The facility submitted an acceptable CAP on October 9, 2014 that changed their procedure for home passes and transportation.

Licensing reports and investigations are available on-line through Michigan Licensing's website at:

[http://www.dleg.state.mi.us/brs\\_cwl/sr\\_cwl.asp](http://www.dleg.state.mi.us/brs_cwl/sr_cwl.asp)

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FIRE INSPECTION AND REPORTS BY OTHER HEALTH AND SAFETY AGENCIES WITH OVERSIGHT AUTHORITY:

The most recent fire inspection was conducted August 5, 2014. The report written in conjunction with the inspection reflected no deficiencies.

An Environmental Health Inspection Report dated July 23, 2013 by the Kalamazoo County Health & Community Services Department also reflects the facility to be in substantial compliance with applicable rules.

EDUCATIONAL PROGRAM SERVICES:

Students of Lakeside Academy attend on-campus school through Kalamazoo Regional Education Service Agency (KRESA). Focus is on the four core disciplines of education: English, Math, Science and Social Studies.

SCOPE AND STATUS OF RECERTIFICATION REVIEW:

- Entrance meeting with Brad Hodges, Group Living Director; Elizabeth Short, Quality Assurance; and Evan Wouters, Interim Clinical Director.
- Collection, review and discussion of current program material, MI licensing documents; fire clearance.
- Tour of new indoor activity dome.
- Sample of client files reviewed.
- Sample of personnel files reviewed.

Note: With the exception of seeing the new indoor recreational center/basketball courts, this year's visit did not entail a tour of the facility due to winter storm conditions on the day of the facility visit (snow and ice and accumulation of same throughout the exterior grounds of the campus.)

FINDINGS

The facility is being requested to provide the following portions of their plan of operation which have been updated recently due to Michigan Licensing visits and findings.

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FINDINGS: (Continued)

- Updated policies and procedures pertaining to student discharge summaries.
- Updated policies and procedures pertaining to initial staff training requirements.
- Updated policies and procedures pertaining to student needs and services plans.

Re-Certification approval recommended.

**SUPERVISOR'S NAME:** Marisa Lopez

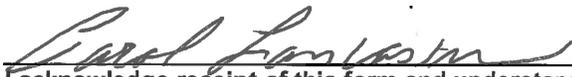
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