

DEPARTMENT OF SOCIAL SERVICES

Community Care Licensing Division
Statewide California Children's Residential Program
Out-of-State Certification Unit
744 P Street, Sacramento, California 95814 MS: 19-50

**OUT-OF-STATE ANNUAL REVIEW****GLEN MILLS SCHOOL**

Concordville, Pennsylvania

FACILITY VISIT DATE(S): October 5, 2006

OUT-OF-STATE CERTIFICATION UNIT (OSCU) STAFF MEMBER:

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PURPOSE OF VISIT:

Glen Mills School (GMS) is seeking re-certification with the State of California, Department of Social Services, Community Care Licensing Division, Out-of-State Certification Unit. The purpose of this visit is to verify the facility is in compliance with California Group Home Licensing Standards in order to become re-certified.

CALIFORNIA PLACING AGENCIES:

GMS currently has contracts with 5 California placing agencies which are as follows: Sacramento, San Francisco, San Joaquin, Santa Clara and San Bernardino County.

FACILITY AND PHYSICAL PLANT OVERVIEW:

In January 2006, Glen Mills officially opened it's doors to a new on-grounds 3,600 square foot dental facility. The dental facility is staffed with 5 dentists and 3 dental hygienist daily. There are 6 individual examination stations fully equipped with the latest technology in dental equipment and supplies. The patient waiting area is large and quite accommodating with it's huge flat screen television and sound systems. The new dental facility also serves as an alternate vocational study for the students who may want a future career in the dental field. Students assist the hygienist in various tasks of the job, while it also prepares them to learn the tools and the trade of the dental field. (It is further noted that the dental facility also serves as a primary dental provider for many of the GMS staff.)

Other than routine facility repairs and living unit renovations, there were no other changes to the physical building and grounds since last year's evaluation. The campus buildings, grounds, furniture, equipment and supplies appeared to be plentiful and in good repair. The individual living units throughout the campus provided adequate living space, game rooms and outside recreational activity space. The kitchen, bathrooms, bedrooms and exteriors were observed to be clean and in good repair.

FIRE CLEARANCE:

The last fire clearance was conducted by Kistler O'Brien Fire Protection in July, 2006. There were no citations, or issues of concern noted during this review.

PENNSYLVANIA LICENSING AND COMPLAINTS:

GMS is licensed by the Commonwealth of Pennsylvania, Department of Public Welfare (DPW), Office of Children, Youth and Families (OCYF). There are currently 17 residential houses and/or living units licensed individually under the DPW as Child Residential and Day Treatment Facilities.

On October 10, 2006, contact was made with the licensing representative for GMS. The licensing representative reported that GMS is currently operating under full licensing status. Currently, there are no pending administrative or legal actions, nor have any complaints been substantiated in the last year.

HEALTH DEPARTMENT CLEARANCES:

The last food service inspection was conducted on December 15, 2005 by the Commonwealth of Pennsylvania Department of Agriculture, Bureau of Food safety and Laboratory Services. No deficiencies noted during this inspection.

ADMINISTRATION AND PLAN OF OPERATION:

GMS provided copies of valid licenses for their Child Residential and Day Treatment Facilities. Administrative review revealed no issues related to intake procedures, operating outside of licensing capacity, staff ratios, etc. The total census at the time of this visit was 921. The total number of California youth present at the time of visit was 40.

PROGRAM REVIEW AND CHANGES, (If applicable):

Since the initial certification, GMS has not made any significant changes to their overall program statement and philosophy. GMS remains one of the largest Residential Treatment facilities in the United States.

The GMS program continues to address "norms" (expected behavior) as the basis therapeutic approach. These norms are maintained by use of peer pressure to confront negative behavior and by modeling pro-active behavior. Norms are modeled, monitored, enforced and supported by all staff members as well as the students themselves. The normative culture founded at GMS is a pro-social, positive, non-threatening environment where all members are safe from violence, and have the opportunity to enhance their growth and development physically, socially, educationally and vocationally.

The basic program areas and services of GMS includes: Academic Education, Vocational Training, Student Placement Department, Recreation, Intramural and Interscholastic Sports and Battling Bulls Club.

EMERGENCY INTERVENTION PLAN (EIP) / INCIDENT REPORTS (IR):

GMS continues to submit incident reports on an ongoing basis. There are no issues of concern in this area

PERSONNEL AND CLIENT FILE REVIEW

A total of six staff and six client files were reviewed. All files appeared to have the appropriate documentation maintained in each file. Personnel and client file reviews revealed no issues of concern.

CLIENT(S) AND PERSONAL RIGHTS (REVIEWED):

Upon admission, each student is informed of his personal rights. The rights statement document is signed by the student and his authorized representative and filed in the student's file.

Interviews with the California youth revealed no issues regarding personal rights. All 6 students interviewed indicated that they have positive relations with staff and peers. Students further stated that their academic and vocational goals were being addressed and seemed to be generally happy with the overall services provided in the program.

MEDICAL, DENTAL, AND NUTRITIONAL FOLLOW-UP SERVICES:

GMS has their own medical, dental and optical clinics on-grounds. As stated, GMS has finished construction phase of the new dental building on-grounds. The students indicated that they receive initial medical and dental examinations upon admission, and reported that they had no issues with the medical or dental services.

Client's medication, physician and dental records appeared to be properly documented in each student file. In case of a medical emergency, the student is taken to the hospital.

TREATMENT SERVICES (COUNSELING, GROUPS, THERAPY ETC):

GMS does not accommodate traditional psychotherapy for mental health disorders. Students are pre-screened prior to admission and are given a psychological exam within 14 days of admission to evaluate and/or rule out those students requiring such treatment. However, short-term psychological counseling can be provided on an emergency basis. All students have a counselor assigned to them 24 hours a day. Students are required to participate in daily Guided Group Intervention meetings which uses positive peer interaction to address issues, problem solve and confront negative behaviors. Students report that

they appreciate this type of intervention because it allows the students to do be directly involved and solve their own problems.

STAFF ORIENTATION AND TRAINING HOURS:

GMS staff are required to complete initial and on going training in the Behavioral Intervention and Restrictive Procedures. Staff receive a 2 hour refresher course annually, and trainers- an additional 20 hours. Other training includes: emergency and safety procedures, first aid and CPR, etc. Review of staff's file revealed no issues regarding training hours.

SCOPE OF CERTIFICATION REVIEW:

Certification review covered the following areas: programming, intake and discharge procedures, discipline policy, emergency intervention techniques, medical procedures, medical and dental facilities, staff and client file review, facility file review, staff and client interviews, observation of program and daily activities, criminal record review, personal rights, food services, staff trainings, emergency disaster plan, fire clearance, and all issues pertaining to physical plant.

OUT-OF-STATE CERTIFICATION FINDINGS, VIOLATIONS AND PLAN OF CORRECTIONS:

The OSCU review of the GMS revealed no issues of concern or violations of California Licensing Standards. Facility appears to be operating in substantial compliance at this time.

CERTIFICATION DECISION:

Recommendation for re-certification through 2006-2007.