

JOHN A. WAGNER
DIRECTOR

STATE OF CALIFORNIA—HEALTH AND HUMAN SERVICES AGENCY
DEPARTMENT OF SOCIAL SERVICES
744 P Street • Sacramento, CA 95814 • www.cdss.ca.gov



ARNOLD SCHWARZENEGGER
GOVERNOR

January 5, 2009

Ms. Joan Gabrielson, Executive Director
Excelsior Youth Center
15001 East Oxford Ave.
Aurora, Colorado 80014

SUBJECT: ANNUAL CERTIFICATION RENEWAL

Dear Ms. Gabrielson:

Pursuant to California Family Code, Section 7911 et al., this is official notification that Excelsior Youth Center (EYC) certification by the California Department of Social Services is continued through January 2010.

Certification will be reviewed annually. The Out-of-State Certification Unit (OSCU) will be honoring the Department's policy of having inspection authority to make visits with or without appointment.

If you have any questions regarding this matter, please feel free to contact me, Olaniyan Akyeem at (916) 838-5875

Sincerely,

OLANIYAN AKYEEM
Out-of-State Certification Analyst

c: Rosalind Hyde, Manager and Deputy Compact Administrator, Out-of-State Placement Policy Unit

FACILITY EVALUATION REPORT

FACILITY NAME: EXCELSIOR YOUTH CENTER	FACILITY NUMBER: 602300013
ADMINISTRATOR: JOAN GABRIELSON	FACILITY TYPE: 731
ADDRESS: 15001 EAST OXFORD AVENUE	TELEPHONE: 3036931550
CITY: AURORA	STATE: CO
CAPACITY: 176	ZIP CODE: 80014
TYPE OF VISIT: Case Management	CENSUS: UNANNOUNCED
MET WITH: Elaine Atwater	DATE: 01/08/2009
	TIME BEGAN: 09:30 AM
	TIME COMPLETED: 02:51 PM

NARRATIVEPURPOSE OF VISIT:

Excelsior Youth Center (EYC) is seeking re-certification as mandated by California law. The purpose of this visit was to verify the facility's compliance with California licensing standards governing children's residential group homes, as well as remaining in compliance with applicable laws, regulations and standards within their own state.

CALIFORNIA PLACEMENTS AND PLACING AGENCIES:

At the time of visit, the total census for California youth was 30. The facility overall census on this day was 170. EYC has contracted with 12 California county Probation and Social Services agencies ranging from northern, central and southern California. These counties are as follows: Los Angeles, Placer, Riverside, Sacramento, San Bernardino, Santa Clara, Santa Cruz, San Francisco, San Joaquin, San Luis Obispo, Sonoma, and Ventura counties.

FACILITY, PHYSICAL PLANT AND PROGRAM REVIEW AND CHANGES:

In the last past year, Excelsior has completed the addition a new 157 capacity Recreational Center/"Teen Center" for residents leisure activities. The new facility is fully equipped with a 152 capacity outdoor Olympic size pool. The pool is safeguarded by self latching/locking fence which meets all licensed approved standards. Further safety measures include contracted certified water safety life guards who supervise pool activities.
(See LIC 809 C continued)

SUPERVISOR'S NAME: Mei Yuk Kung**TELEPHONE:** (916) 327-8763**LICENSING EVALUATOR NAME:** Olaniyan Akyeem**TELEPHONE:** (916) 838-5875**LICENSING EVALUATOR SIGNATURE:**

DATE: 01/06/2009

I acknowledge receipt of this form and understand my licensing appeal rights as explained and received.

FACILITY REPRESENTATIVE SIGNATURE:

ORIGINAL SIGNATURE ON FILE

DATE: 01/06/2009

This report must be available at Child Care and Group Home facilities for public review for 3 years.

FACILITY EVALUATION REPORT (Cont)

FACILITY NAME: EXCELSIOR YOUTH CENTER

FACILITY NUMBER: 602300013

VISIT DATE: 01/08/2009

NARRATIVE

1 (809-C continued)
 2 Other equipment includes; Curves exercise equipment for strength and cardio health,
 3 kitchenette/dining area, media lounge area and indoor games. The campus tour also included visits
 4 to the specialized units, mainly the Intervention Unit (IU) and the Treatment and Learning Center
 5 (TLC). Several living units were inspected and revealed no issues of concern. EYC has not had
 6 any significant changes to their program since last year.
 7
 8
 9 FIRE CLEARANCE:
 10
 11 The most recent fire clearance was conducted on 10/22/2008 by the Aurora Fire Department of Colorado. All
 12 components related to the physical structures and equipment was inspected and No other violations were
 13 found.
 14
 15 LOCAL STATE LICENSING / COMPLAINTS ISSUES:
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 17 The Colorado Department of Human Services, Division of Child Care conducted an annual review of EYC on
 18 June 24, 2008. The inspection revealed minor deficiencies in the area of staff and children records. On July
 19 2, 2008, a plan of correction was provided to address all areas of deficiency
 20
 21 Excelsior has received three complaints in the last year, two of which required revisions to current
 22 policy/procedures. pertaining to: 1. visitor sign in policy which resulted from a parent falsifying her
 23 identification upon admittance. 2. Revised home visit contracts policy. (*Request by Colorado licensing*
 24 *following a student suicide while at a home visit. This issue pending appeal*). 3. Staff termination as result of
 25 failing to follow dorm procedure/ lack of supervision. On January 8, 2009, a call was made to the Colorado
 26 licensing representative who reported that Excelsior is currently operating at full license status and there is no
 27 administrative and/or legal action pending against the current license. EYC operating in good standings.
 28
 29 CLIENT(S) AND PERSONAL RIGHTS REVIEW:
 30
 31 Interviews of students revealed having no issues with their personal rights. (See LIC 809-C continued)
 32

SUPERVISOR'S NAME: Mei Yuk Kung

TELEPHONE: (916) 327-8763

LICENSING EVALUATOR NAME: Olaniyan Akyeem

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FACILITY EVALUATION REPORT (Cont)

FACILITY NAME: EXCELSIOR YOUTH CENTER

FACILITY NUMBER: 602300013

VISIT DATE: 01/08/2009

NARRATIVE

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(LIC 809-C continued)

Interviews and client file reviews also confirmed that student's are given the proper medical/dental treatment. However, two students did mention a lack of follow-up services on a scheduled dental appointment for fillings. It appears one student did not have any dental insurance available on record. The other student is pending due to lack of responses by the CA. placing agency to forward other necessary documentation for follow-up services. Excelsior medical staff was interviewed and provided detailed records/overview of their efforts to resolve these issues. Excelsior is continuing to get resolution on these issues. *(Note: Future clarification/contract agreement for dental services and payments must be established and agreed both by CA. County placing agency, ICPC and receiving agency prior to placement.)*

TREATMENT SERVICES (COUNSELING, GROUPS, THERAPY, ETC):

All students interviewed reported they were assigned a Therapist and are getting individual treatment and counseling on a regular basis.

SCOPE OF CERTIFICATION REVIEW:

Certification review covered the following areas: programming, intake and discharge procedures, discipline policy, emergency intervention techniques, medical procedures, facility file review, staff interviews, observation of program and daily activities, criminal record review, personal rights, food services, staff trainings, emergency disaster plan, fire clearance, and all issues pertaining to physical plant.

OUT-OF-STATE CERTIFICATION FINDINGS, VIOLATIONS AND PLAN OF CORRECTION:

1. Please develop a plan to ensure how dental services/coverage will be provided for all California youth prior to placement, particularly those who have no coverage.

CERTIFICATION DECISION: Recommend Re-certification

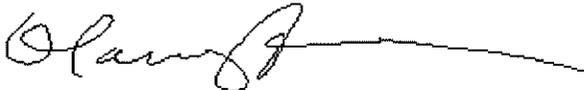
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TELEPHONE: (916) 327-8763

LICENSING EVALUATOR NAME: Olaniyan Akyeem

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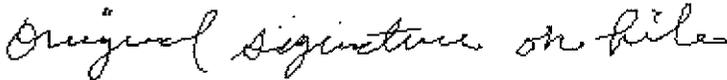
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