



CDSS

WILL LIGHTBOURNE  
DIRECTOR

STATE OF CALIFORNIA—HEALTH AND HUMAN SERVICES AGENCY  
**DEPARTMENT OF SOCIAL SERVICES**  
Community Care Licensing Division – Statewide Children’s Residential Program  
744 P Street, MS 8-3-54 Sacramento, CA 95814



EDMUND G. BROWN JR.  
GOVERNOR

July 1, 2016

Devereux, Viera – 602300049  
8000 Devereux Drive  
Viera, Florida 32940

SUBJECT : Certification by the California Department of Social Services (CDSS)

CAPACITY : 12 Male Youth, Ages 12 - 17

Pursuant to California Family Code, Section 7911 et al., this is official notification that certification for Heritage Youth Services: Devereux Viera located at 8000 Devereux Drive, Viera, Florida 32940 is continued through July 2017.

Certification will be reviewed annually or more often should non-compliance with California Title 22 licensing standards as they apply to California group homes become questionable or at issue. Additionally, serious incidents must be reported to the CDSS Out-of-State Placement Policy Unit for each child in care regardless of whether he/she is a California Placement. Incident reporting shall include the following:

- a. Deaths
- b. Suicide attempts
- c. Suspected physical, sexual, or psychological abuse
- d. Epidemic outbreaks and catastrophes
- e. Injuries and illnesses that require hospitalization or medical treatment (beyond first aid)
- f. Use of restraint (whether or not they result in an injury to a child)
- g. Any unusual incident or absence that threatens the health or safety of a child

While certified, we will continue to follow our Department policy which authorizes us to inspect facilities with or without an appointment as necessary.

If you have any questions, please contact me at (916) 651-5380; or Certification Analyst Ron Leslie at (916) 654-0956

Sincerely,

MARYJO TOBOLA, PROGRAM MANAGER  
Children’s Residential Program  
Community Care Licensing

C: Christine Oliver, Program Manager, Out-of-State Placement and Policy Unit

**FACILITY EVALUATION REPORT**

<b>FACILITY NAME:</b> DEVEREUX VIERA	<b>FACILITY NUMBER:</b> 602300049
<b>ADMINISTRATOR:</b> TINA SMITH	<b>FACILITY TYPE:</b> 731
<b>ADDRESS:</b> 8000 DEVEREUX DRIVE	<b>TELEPHONE:</b> (321) 242-9100
<b>CITY:</b> VIERA	<b>STATE:</b> FL
<b>CAPACITY:</b> 32	<b>ZIP CODE:</b> 32940
<b>TYPE OF VISIT:</b> Case Management	<b>CENSUS:</b> 32
<b>MET WITH:</b> Gail Atkinson, Regional Manager	<b>UNANNOUNCED</b>
	<b>DATE:</b> 06/28/2016
	<b>TIME BEGAN:</b> 09:00 AM
	<b>TIME COMPLETED:</b> 06:00 PM

**NARRATIVE**

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2 PURPOSE OF VISIT:  
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4 As mandated by California law, an on-site inspection was performed on June 28, 2016 by analyst Ronald  
5 Leslie with the California Department of Social Services (CDSS) for the purpose of annual recertification and  
6 to assure that the facility continues to:  
7  
8 • have adequate and appropriate resources to provide safe, suitable 24 hour residential care, supervision  
9 and treatment services to youth in care.  
10 • remain in substantial compliance with California licensing standards and regulations, as well as licensing  
11 laws and standards of the state the facility is located - in this case, the state Florida.  
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14 CERTIFICATION HISTORY:  
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16 Devereux Viera was initially certified by the CDSS in January 2008. *Certification is limited to the unlocked*  
17 *programs/units on the campus: Enterprise (Unit 5) and the Dual Diagnostic Center / Pioneer (Unit 6).*  
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**SUPERVISOR'S NAME:** MaryJo Tobola**TELEPHONE:** (916) 651-1070**LICENSING EVALUATOR NAME:** Ronald Leslie**TELEPHONE:** 916-654-0956**LICENSING EVALUATOR SIGNATURE:****DATE:** 07/01/2016**I acknowledge receipt of this form and understand my licensing appeal rights as explained and received.****FACILITY REPRESENTATIVE SIGNATURE:***Original signature on file***DATE:** 07/01/2016**This report must be available at Child Care and Group Home facilities for public review for 3 years.**

**FACILITY EVALUATION REPORT (Cont)****FACILITY NAME:** DEVEREUX VIERA**FACILITY NUMBER:** 602300049**VISIT DATE:** 06/28/2016**NARRATIVE****1** FACILITY INFORMATION, BACKGROUND AND PROGRAM:2  
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The Devereux Florida Viera Campus is part of the Devereux Foundation which was established in 1912 and is one of the largest non-profit providers of behavioral health care in the nation. The Devereux Foundation has 15 centers in 12 states including the District of Columbia and serves 15,000 youth annually. The Devereux Viera campus is located on 52 acres in central Brevard County on the east coast of Florida. Six self-contained units are spread over the campus. As stated previously, CDSS certification is limited to:

- Unit 5 (Enterprise) - 10 beds
- Unit 6 (Pioneer) - 26 beds

Unit 5 (Enterprise) offers a staff-secure Intensive Residential Treatment Program for boys between the ages of 13 and 17 with primary mental health or co-occurring mental health and substance abuse disorders.

Unit 6 (Pioneer Program,) divided into two sections, offers the Intellectual/Developmental Disabilities Program (co-ed) in one section; and Intensive Residential Treatment (for females) in the other.

The Intensive Residential Treatment Program (Enterprise) serves clients with diagnoses such as affective disorders, psychosis, history of abuse and neglect, and emotional and psychiatric difficulties. Also within this program, substance abuse treatment, diabetes management and most recently, STRIVE RESPECT Curriculum developed specifically for the treatment of sexually exploited children is offered.

Children in the Intellectual/Developmental Disabilities Program [also known Pioneer or the Dual Diagnosis Program (I/DD for short)] have the co-existence of both mental retardation and severe mental health issues/disorders. In addition to being identified with mild to moderate mental retardation (IQ range of 40-75,) the candidates must also have been diagnosed with a DSM Axis I psychiatric disturbance. The efforts of the DDC Program are aimed at providing the children with the supports, training and skills essential in attaining a successful discharge into a less restrictive setting. The individuals admitted to the program display clear deficits in adaptive and social functioning as well as a wide range of challenging behaviors including aggression, property destruction, severe tantrum behavior, self-injurious behaviors, run away problems and the difficulty to follow direction reliably.

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**FACILITY EVALUATION REPORT (Cont)**CCLD Regional Office, 744 P STREET, MS 8-3-54  
SACRAMENTO, CA 95814**FACILITY NAME:** DEVEREUX VIERA**FACILITY NUMBER:** 602300049**VISIT DATE:** 06/28/2016**NARRATIVE**1  
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32CA FOSTER CLIENTS IN CARE:

At the time of visit, there were sixteen CA social services dependents in placement at the facility: Six in Unit 5/Enterprise; Ten in Unit 6. San Diego Department of Health and Human Services (3), Contra Costa Children and Family Services (1), Los Angeles County Department of Children and Families (7), Sacramento (3), Palm Springs (1), San Bernardino (1).

FLORIDA STATE LICENSING INFORMATION / COMPLAINT ISSUES:

Units Five (Enterprise) and Six (Pioneer) are licensed individually by the Department of Children and Families, Central Region, as Residential Child Caring Agencies. The current licenses are good July 1, 2016 through July 1, 2017. The facility's Florida licensing evaluator conducted an annual visit May 21, 2014. No major violations noted.

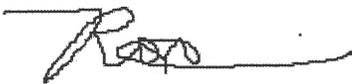
FIRE CLEARANCE

Fire inspections were last conducted by Brevard County Fire Rescue, Office of the Fire Marshal December 10, 2015. The approval is good for one year. No deficiencies were noted.

Fire drills are done once monthly and the shift they are done during alternates so that each shift goes through at least one fire drill quarterly.

HEALTH DEPARTMENT CLEARANCE

An inspection by FL Department of Health, County Public Health Unit was last performed October 1, 2015. The permit expires on September 30, 2016. This is an annual routine environmental health inspection conducted relative to food service at the facility to ensure basic food safety and sanitation standards are followed.

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INFORMATION FROM OTHER AGENCIES WITH OVERSIGHT; ACCREDITATIONS; MISCELLANEOUS CERTIFICATIONS:

Devereux is accredited by the Joint Commission. (Behavioral Health Care Accreditation Program). Accreditation was last granted December 12, 2015 and is customarily valid for up to 36 months.

Devereux's educational programming is accredited by the Southern Association of Colleges and Schools Council on Accreditation and School Improvement, a division of AdvancED. On March 20 and 21, 2014, an external review was conducted and the facility was re-accredited for a term of five years.

FACILITY / PROGRAM CHANGES

Tina Smith, current Regional Director is out of the office on FMLA for an undetermined time-frame. Tina Smith is not expected to return to Devereux as the RD of the Viera location. The acting Regional Director is Gail Atkinson. Mandatory monthly training program established for staff to review standard and advanced protocols regarding job duties and expectations.

SCOPE OF RECERTIFICATION REVIEW:

- Entrance interview, site tour and exit interview conducted with Gail Atkinson, Regional Administrator and Wendall Normille, Program Director.
- Collection of updated and current licensing documents, organizational and program information material.
- Outside grounds and Units 5 & 6 toured.
- Sample of client files reviewed.
- Sample of personnel files reviewed.
- Three California youth interviewed.
- Vehicle inspected.
- Incident reports reviewed and the CDSS process for providing readdressed

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FINDINGS AND COMMENTS:

Facility appears clean, safe, and in good repair; has proper amenities (space, accommodations, furniture, resources, services, equipment, and supplies) and adequate staffing. Files contained the proper documentation. All youth interviewed stated issues with quality of food, lack of available hygiene products and minimal clothing offered without youth purchasing.

Violations cited:

- Signed LIC 613B Children's Personal Rights not on file for all California youth (repeat violation). Proper document was provided onsite.

- Unit 5

- o Malfunctioning refrigerator resulting in spoiled food and condiments. Food was removed.
- o Old and soiled bedding – sheets, pillows and pillowcases. New bedding was provided.
- o Shower mat (2) contained mold and mildew. Shower mats were thrown out.

- Unit 6

- o Incomplete first aid kit in medical area. New order placed new kit.

- Minimal and appropriate clothing not provided. Clothing process may need to be revisited.

- Serious incident involving multiple California youth resulting in the facility conducting an internal investigation was not reported to CDSS. The incident involved California youth utilizing the pool area after hours, unattended. Inappropriate behavior may have occurred but not verified. Reporting requirements and CDSS expectations were discussed in length and a copy of those requirements were provided.

Certification approved through April 2017.

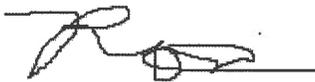
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**FACILITY NAME:** DEVEREUX VIERA

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**DEFICIENCY INFORMATION FOR THIS PAGE:**

**VISIT DATE:** 06/28/2016

Deficiency Type POC Due Date / Section Number	DEFICIENCIES	PLAN OF CORRECTIONS(POCs)
Type B 07/08/2016 Section Cited 84072(c)	1 California Personal Rights form not on file. 2 3 4 5 6 7	1 Provide Personal Rights form to each California 2 youth for review and signature (if capable). 3 4 5 6 7
Type B 07/05/2016 Section Cited 84088 (c)(1)(2)	1 Bedding not well maintained. Sheets, pillows and 2 pillow cases dirty, old and soiled. 3 4 5 6 7	1 Bedding was replaced while onsite. Bedding to be 2 checked weekly. POC cleared. 3 4 5 6 7
Type B 07/08/2016 Section Cited 84274(b)	1 Incomplete first aid kit in vehicle (van 19). Dodge 2 Caravan, plate X0499C. 3 4 5 6 7	1 First aid kit to be ordered. 2 3 4 5 6 7
Type B 07/05/2016 Section Cited 84061(a)	1 Failure to properly report a serious incident 2 involving California clients. 3 4 5 6 7	1 Incident reporting requirements were discussed 2 and written procedures were provided. POC 3 cleared. 4 5 6 7

**Failure to correct the cited deficiency(ies), on or before the Plan of Correction (POC) due date, may result in a civil penalty assessment.**

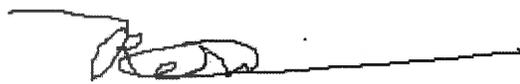
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Deficiency Type POC Due Date / Section Number	DEFICIENCIES	PLAN OF CORRECTIONS(POCs)
Type B 07/08/2016 Section Cited 84072(c)(17)	1 Personal Rights: Inadequate clothing provided to 2 youth. 3 4 5 6 7	1 Inventory on clothing to be conducted at an 2 appropriated interval of time. Current process on 3 providing clothing during intake and beyond may be 4 re-visited by CDSS. 5 6 7
Type B 07/08/2016 Section Cited 84061(f)	1 Reporting Requirements: Failure to notify of a new 2 Director. 3 4 5 6 7	1 Appropriate documentation including credentials to 2 be sent to CCL. 3 4 5 6 7
	1 2 3 4 5 6 7	1 2 3 4 5 6 7
	1 2 3 4 5 6 7	1 2 3 4 5 6 7

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