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EDMUND G. BROWN JR.  
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# ADULT AND SENIOR CARE UPDATE



## SUMMER 2012

This is the Summer Edition of the **Adult and Senior Care Update**. Our goal is to provide you with timely and relevant information about issues that affect adult and senior care licensed facilities. We hope you will take time to review the *Update* and share it with members of your organization, as well as with others interested in adult and senior care issues.

### **NEW CHIEF - TECHNICAL ASSISTANCE AND POLICY BRANCH**

Lori Starnes is the new Chief of the Technical Assistance and Policy Branch (TAPB). Lori comes to the TAPB from the Department's Welfare to Work Division where she was the Chief of the Fraud and Emergency Food Assistance Program Bureau. She has been with the Department for over 20 years and has served in a number of capacities and various programs. Lori will be responsible for overseeing the Central Training Section, Administrator Certification Section, as well as the Adult, Senior and Children's Residential Policy units. Welcome Lori!

### **ADULT AND SENIOR CARE PROGRAM REORGANIZATION**

Effective July 2, 2012, the Adult and Senior Care Program (ASCP) reorganized to maximize its ability to meet its mandates and strengthen its ability to serve the health and safety oversight needs of residents in licensed adult and senior care facilities. This has impacted ASCP offices throughout the state. For an updated listing of all ASCP offices, maps, managers, and related information, please see the Community Care Licensing Division website at: <http://www.CCLD.ca.gov/PG2860.htm>

### **2012 POST REORGANIZATION MEET AND GREET SCHEDULE:**

Each of the ASCP regional offices will host a "meet and greet" gathering in September. Each office's address can be found on <http://cclld.ca.gov/res/pdf/ASC.pdf>. These meetings will provide attendees with an opportunity to meet the regional manager; learn more about their background; learn how the reorganization has impacted each regional

office; and allow time for a question and answer period. Please RSVP to the appropriate regional office. Space is limited.

- The Southern California Adult and Senior Care Regional Office “meet and greet” will be on Friday, September 21, 2012, 10:00 a.m. – 12:00 p.m. Please RSVP to [bethany.hunter@dss.ca.gov](mailto:bethany.hunter@dss.ca.gov)
- The North Los Angeles and Central Coast Adult and Senior Care Regional Office “meet and greet” will be on Friday, September 28, 2012, 10:30 a.m. – 12:00 p.m. Please RSVP to [amy.galadjian@dss.ca.gov](mailto:amy.galadjian@dss.ca.gov)
- The San Francisco Coastal Adult and Senior Care Regional Office “meet and greet” will be on Friday September 21, 2012, 1:00 p.m. – 3:00 p.m. Please RSVP to [pam.gill@dss.ca.gov](mailto:pam.gill@dss.ca.gov)
- The Orange County and Inland Adult and Senior Care Regional Office “meet and greet” will be on Friday, September 21, 2012, 10:00 a.m. – 12:00 p.m. Please RSVP to [guillermina.tornero@dss.ca.gov](mailto:guillermina.tornero@dss.ca.gov).
- The East Bay Delta Adult and Senior Care Regional Office “meet and greet” will be on Friday, September 21, 2012, 2:00 p.m. – 4:00 p.m. Please RSVP to [jamie.ma@dss.ca.gov](mailto:jamie.ma@dss.ca.gov)
- The Sierra Cascade Adult and Senior Care Regional Office “meet and greet” will be on Friday, September 21, 2012, 1:00 p.m. – 3:00 p.m. Please RSVP to [irma.valles@dss.ca.gov](mailto:irma.valles@dss.ca.gov)
- The Greater Los Angeles Adult and Senior Care Regional Office “meet and greet” will be on Friday, September 21, 2012, 10:00 a.m. – 12:00 p.m. Please RSVP to [monique.escobedo@dss.ca.gov](mailto:monique.escobedo@dss.ca.gov)
- The Northern California Adult and Senior Care Regional Office “meet and greet” will be on Friday, September 21, 2:00 p.m. – 4:00 p.m. Please RSVP to [nancy.lacoss@dss.ca.gov](mailto:nancy.lacoss@dss.ca.gov)

### **WEST NILE VIRUS UPDATE**

The federal Centers for Disease Control (CDC) reported as of August 14, 2012, there have been 693 cases of West Nile Virus - the highest number of cases reported to CDC through this point in the summer since the virus was first detected in the United States in 1999. Over 80 percent of the cases have been reported from six states – more than half of them in Texas. In California, while there have been 23 reported cases, only one person is reported to have died from the disease.

The CDC warns that people over 50 are more likely to develop serious symptoms of West Nile if they do get sick and should take extra precautions to avoid mosquito bites.

More information is available at: <http://www.cdc.gov/ncidod/dvbid/westnile/>

### **NEW TESTING EXPECTED SOON FOR HEPATITIS C IN BABY BOOMERS**

Hepatitis C is an unrecognized health crisis in the United States, according to the CDC. This life-threatening infection affects an estimated 3.2 million Americans, most of whom are “baby boomers” (those born from 1945 through 1965). Diagnosing Hepatitis C is key because many people do not realize they are infected. The longer the infection goes undetected the greater the risk of developing serious liver disease, including liver cancer and cirrhosis.

To identify more hidden infections and provide prompt and appropriate care and treatment, the CDC is proposing a one-time Hepatitis C testing for all baby boomers. Recommendations for instituting the one-time, national treatment effort will be finalized later this year. For more information, go to:

[http://www.cdc.gov/nchhstp/Newsroom/docs/2012/HCV-TestingRecsFactSheet\\_508.pdf](http://www.cdc.gov/nchhstp/Newsroom/docs/2012/HCV-TestingRecsFactSheet_508.pdf)

### **COMMUNITY LIVING SUPPORT BENEFIT WAIVER**

Effective July 1, 2012, the San Francisco Department of Public Health (SFDPH), through a federal waiver, began assisting eligible individuals to move into available community settings and to exercise increased control and independence over their lives. A person eligible for the Community Living Support Benefit (CLSB) Waiver must:

- be a resident of San Francisco;
- be at least age 21 years or over; and
- be either homeless and at imminent risk of entering a nursing facility, or reside in a nursing facility and want to be discharged to a community setting.

Other eligibility conditions apply.

CLSB Waiver community settings are limited to State-approved housing, which includes community care facilities licensed by the Community Care Licensing Division (CCLD) of the California Department of Social Services and Direct Access to Housing sites operated by the SFDPH. For more information see:

<http://www.dhcs.ca.gov/services/ltc/Pages/CLSBW.aspx>

### **CREATING INCLUSIVE SERVICES FOR LESBIAN, GAY, BISEXUAL AND TRANSGENDER OLDER ADULTS**

It is estimated there are 1.5 million adults over age 65 who identify as lesbian, gay or bisexual in the United States. By 2030, those estimates are expected to rise to nearly three million among those who identify as lesbian, gay, bisexual or transgender (LGBT). The National Resource Center on LGBT Aging has several tools and resources to assist providers in enhancing their knowledge and cultural competencies in this area. For more information, see: <http://www.lgbtagingcenter.org/providers/index.cfm>

### **EMERGENCY PLANNING RESOURCE**

The federal Centers for Medicare and Medicaid Services has developed checklists for general emergency planning. The checklists are found on the website of the National Long-Term Care Ombudsman Resource Center (see below). They are designed to provide guidance for advance emergency preparedness.

<http://ltombudsman.org/issues/emergency-preparedness>

## **NEWSWORTHY REMINDERS**

- Licensees have requirements concerning “control of property” when they are in foreclosure or bankruptcy. For more complete information concerning licensees’ responsibilities in foreclosure and bankruptcy proceedings, please see the Evaluator Manual, Enforcement, Section 1-0090 at: <http://www.CCLD.ca.gov/res/pdf/ENFORCEMENT.pdf>. For additional information on Control of Property, please refer to Evaluator Manual, Applications, Section 3-0274 at: <http://www.CCLD.ca.gov/res/pdf/Applications.pdf>
- The LIC 625 Appraisal/Needs and Services Plan has been updated to allow more space in each of the categories to describe a client’s individual needs and the services to be provided to meet their needs. This form can be viewed and downloaded at: <http://www.dss.cahwnet.gov/cdssweb/entres/forms/English/LIC625.PDF>

## **PROMOTIONS AND NEW MANAGERS**

**Silvia Zepeda** is the new Licensing Program Manager (LPM) in the East Bay Delta Regional Office. She comes from the Safety and Health Services Department of the State Compensation Insurance Fund where she had over 23 years of experience as a trainer, a corporate loss control services specialist, and for the past two years, as a supervisor. Sylvia received her Bachelor of Arts in Social Sciences from University of California, Berkeley.

**Leslie Mendiveles** is the new LPM for the Southern California Regional Office in Riverside. She joined CCLD in 1999, as a Licensing Program Analyst (LPA) in the Senior Care Program and has spent the last seven years as the application specialist. Leslie has a Bachelor of Arts in Psychology and 18 years of state service which included working as an Individual Program Coordinator for the Department of Developmental Services.

**Lori Bertrand** is the new LPM for the Orange County and Inland Regional Office. Lori has been with CCLD since October of 1998 and has worked in all CCLD residential programs. Lori began state service 28 years ago as a Licensed Psychiatric Technician at Fairview Developmental Center and has worked for the Department of Mental Health and the Department of Corrections.

**Nina Saghieh** is the new LPM of the Goleta unit for the North Los Angeles and Central Coast Regional Office. She joined CCLD in June 2012. Nina has over 20 years of government service, including the Department of Industrial Relations and the State Compensation Insurance Fund. She has a master’s degree in political science.

**Gina Jones** is the new LPM and is now located in the East Bay Delta Regional Office. She has been with CCLD for five years as an LPA and as a Complaint Specialist in Adult Care. Before working for CCLD, Gina worked for the University of Arizona and San Diego State University as a Project Coordinator and Research Specialist. She has a master's in public health from San Diego State University.

**Carla Nuti-Martinez** is the new LPM and is located in the Northern California Regional Office in Rohnert Park. She has been with CCLD for nine years – seven as an LPA in Adult Care. Carla has a Bachelor of Arts degree in Sociology and a certificate in Advocacy.

**Erin McKay** is the new LPM in the Northern California Regional Office in Chico. She has been with CCLD for 10 years, with three years as a Child Care LPA, and almost five years as a Field Automation System Specialist. Erin has a Bachelor of Arts in Psychology from California State University, Chico.

**Mary Jo Tobola** is the new LPM in the Northern California Regional Office in Sacramento. She has been with CCL for eight years, first as an LPA in Child Care for two years and, most recently, as an LPA in Adult Care for six years. Prior to CCLD, Mary Jo worked for the Office of the Governor for two years. She holds a Bachelor of Arts in Political Science.

**Leslie Tertocha** is the new LPM in the San Diego unit of the Southern California Regional Office. Prior to joining CCLD, Leslie worked for 19 years at the State Compensation Insurance Fund as a Manager in the Audit and Claims Departments. Previous experience included employment in Residential Facilities. She holds a Bachelor of Science degree from San Diego State University.

## **SUMMARY**

If you have questions about this *Update* or suggestions for future topics, please contact Lori Starnes, Chief of the Technical Assistance and Policy Branch, at (916) 651-3456. Please visit our website at [www.CCLD.ca.gov](http://www.CCLD.ca.gov) for copies of *Updates*, office locations, provider letters, regulations, or to learn more about licensing services.

Sincerely,

***Original signed by Kathi Mowers-Moore for***

JEFFREY HIRATSUKA  
Deputy Director  
Community Care Licensing Division