



**Community Care Licensing Division
Quality Assurance, Advocacy and Technical Support Bureau**

Adult Residential Facilities- Most Common Deficiencies in 2015

This is an analysis of the most common deficiencies cited during Adult Residential Facility (ARF) inspection visits in 2015. The Quality Assurance Unit reviewed a sample drawn from all 8 of the Adult and Senior Care Program Regional Offices of 300 Inspection Visit Reports (Random Annual, 5 Year Visit & Required Visit) and 822 citations. This list is limited to those deficiencies cited in five percent (5%) or more of inspections.

Are you an ARF licensee looking for assistance to come into compliance with these or other issues? Please contact the Technical Support Program at TechnicalSupportProgram@dss.ca.gov.

Most common deficiencies cited when citations were issued during an ARF inspection visit	This requirement can be found in Title 22 of the California Code of Regulations, Division 6:		% of ARF cited for this deficiency when citations were issued during an inspection visit
	Regulation Section Title	Regulation Section	
The facility shall be kept clean, sanitary and in good repair at all times.	Buildings and Grounds	80087(a)	39%
Hot water delivered to fixtures used by clients shall attain a hot water temperature of not less than 105 degrees F (40.5 degrees C) and not more than 120 degrees F (48.8 degrees C).	Fixtures, Furniture, Equipment and Supplies	80088(e)(1)	23%
Staff providing care and supervision shall receive first aid training from qualified agencies including but not limited to the American Red Cross.	Health Related Services	80075(f)	17%
Storage areas for poisons, and firearms and other dangerous weapons shall be locked.	Buildings and Grounds	80087(g)(1)	11%
Supplies of staple nonperishable foods for a minimum of one week and fresh perishable foods for a minimum of two days shall be maintained on the premises.	Food Service	85076(d)(1)	9%

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	Regulation Section Title	Regulation Section	
Medication shall be kept in a safe and locked place that is not accessible to persons other than employees responsible for the supervision of the centrally stored medication.	Health Related Services	80075(k)(1)	8%
Medications shall be given according to physician's directions.	Health Related Services	80075(b)(5)(B)	8%
Disinfectants, cleaning solutions, poisons, and other items that could pose a danger to clients shall be inaccessible.	Buildings and Grounds	80087(g)	8%
Disaster drills shall be conducted at least every six months. The drills shall be documented and the documentation maintained in the facility for at least one year.	Disaster and Mass Casualty Plan	80023(d)(2)	7%
Every facility licensed or certified pursuant to this chapter shall have one or more carbon monoxide detectors in the facility that meet the standards established in Chapter 8 (commencing with Section 13260) of Part 2 of Division 12. The department shall account for the presence of these detectors during inspections.	Carbon monoxide detectors required	H&S 1503.2	6%
For every prescription and nonprescription PRN medication for which the licensee provides assistance, there shall be a signed, dated written order from a physician on a prescription blank, maintained in the client's file, and a label on the medication.	Health Related Services	80075(b)(7)	5%

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Each licensee shall maintain accurate records of accounts of client cash resources, personal property valuables entrusted to his/her care. Records of clients' cash resources maintained as a drawing account, which shall include a current ledger accounting, with columns for income, disbursements and balance, for each client. Supporting receipts for purchases shall be filed in chronological order.	Safeguards for Cash Resources, Personal Property and Valuables	80026(h)(1)	5%
The licensee shall ensure that each client has clean linen in good repair, including lightweight, warm blankets and bedspreads; top and bottom bed sheets; pillow cases; mattress pads; rubber or plastic sheeting, when necessary; and bath towels, hand towels and washcloths.	Fixtures, Furniture, Equipment and Supplies	85088(c)(4)	5%
Toilets, hand washing and bathing facilities shall be maintained in safe and sanitary operating condition, and additional equipment, aids, and/or conveniences shall be provided for physically handicapped clients who need such items.	Fixtures, Furniture, Equipment and Supplies	80088(e)(3)	5%
Client Records. The licensee shall ensure that a separate, complete, and current record is maintained in the facility for each client.	Client Records	80070(a)	5%