

Administrator Certification Section Contact Information

Mailing and Office address:

Administrator Certification Section
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For general questions regarding the administrator certification, recertification, applications, fees, test results, vendor questions, and general information, please contact us at our main number (916) 653-9300.

If you receive a notice about a problem with your criminal background investigation, you can contact our caregiver background check bureau at (888) 422-5669.

If you would like to arrange for an appointment to get your fingerprints live scanned, you can contact IDT at (800) 315-4507.