



CDSS

WILL LIGHTBOURNE
DIRECTOR

STATE OF CALIFORNIA—HEALTH AND HUMAN SERVICES AGENCY
DEPARTMENT OF SOCIAL SERVICES

Community Care Licensing Division – Administrator Certification Section
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EDMUND G. BROWN JR.
GOVERNOR

Administrator Certification Section (ACS)
Quarterly Vendor Meeting:
“Time Matters”

Join us for a
Conference Call on Thursday, July 14, 2016 at 10:00 AM PST.

Toll – Free: 888-557-8511
Participant Code: 607914

AGENDA

- I. Introductions of Community Care Licensing Division/Administrator Certification Section (ACS) management and staff
 - Changes in staffing
 - *Branch Chief*
 - *Manager*
 - *General*
 - Housekeeping
- II. “Time Matters”
 - *Common Reasons for Application Processing Delays*
 - *How to avoid delays with your submissions*
 - *Short Term Residential Therapeutic Programs (STRTP)*
- II. Close – Next meeting will be scheduled for the third quarter of 2016

Hand-outs

- Common Reasons for Application Processing Delays
- Core of Knowledge (RCFE, ARF, GH and STRTP)
- Sample Outline
- STRTP Handouts