



**Community Care Licensing Division
Quality Assurance, Advocacy and Technical Support Bureau**

Family Child Care Homes - Most Common Deficiencies in 2014

This is an analysis of the most common deficiencies for which citations resulted from Family Child Care Home (FCCH) inspection visits in 2014. The Quality Assurance Unit reviewed a sample drawn from all 13 of the Child Care Program Regional Offices of 520 inspection visit reports (Random Annual, Required 5 Year Visit and Required Annual Visits), and 1,081 citations. This list is limited to those deficiencies cited in 5% or more of inspections.

Most common deficiencies cited when citations were issued during a FCCH Inspection Visit	Regulation Section Title	Regulation Sub-Section	% of FCCHs cited for this deficiency when citations were issued during an Inspection Visit
The licensee and/or other personnel responsible for care and supervision did not have proof of up to date first aid and/or CPR	Personnel Requirements	102416 (c)	39%
Fire/disaster drills not conducted and/or documented	Operation of a Family Child Care Home	102417 (g)(9)	27%
Accessible detergents, cleaning compounds, medications, hygiene items, sharp implements, and other hazardous items	Operation of a Family Child Care Home	102417 (g)(4)	20%
Fire extinguisher or smoke detector not available/non-operable/wrong type	Operation of a Family Child Care Home	102417 (g)(1)	17%
Roster not available, incomplete or not updated to include all clients	Operation of a Family Child Care Home	102417 (g)(8)	16%

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Most common deficiencies cited when citations were issued during a FCCH Inspection Visit	Regulation Section Title	Regulation Sub-Section	% of FCCHs cited for this deficiency when citations were issued during an Inspection Visit
Home not free of defects or conditions that might endanger a child	Operation of a Family Child Care Home	102417(g)	12%
The licensee was operating over capacity	Staffing Ratio and Capacity	102416.5(a)	8%
There was either a resident or employee at the facility that did not have a criminal record clearance associated to the facility	Criminal Record Clearance	102370 (d)(1)	8%
Missing Identification & Emergency Information form(s)	Child's Records	102421(b)	7%
Baby walker/exersaucer/bouncer chair, etc. on the premises and accessible.	Operation of a Family Child Care Home	102417(g)(10)	7%
The licensee did not have immunization records for children in care or the records were not updated.	Immunizations	102418 (g)	6%



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Preschool Child Care Centers - Most Common Deficiencies in 2014

This is an analysis of the most common deficiencies for which citations resulted from Preschool Child Care Center (CCC) inspection visits in 2014. The Quality Assurance Unit reviewed a sample drawn from all 13 of the Child Care Program Regional Offices of 524 inspection visit reports (Random Annual, Required 5 Year Visit and Required Annual Visits), and 607 citations. The list is limited to those deficiencies cited in 3% or more of inspections.

Most common deficiencies cited when citations were issued during a CCC Inspection Visit	Regulation Section Title	Regulation Sub-Section	% of CCCs cited for this deficiency when citations were issued during an Inspection Visit
Furniture/Equipment not in good condition-Sharp, loose, pointed parts	Fixture, Furniture, Equipment & Supplies	101239(n)	5%
Missing required personnel records.	Personnel Records	101217(a)(6)	5%
Up to date menu not posted	Food Services	101227(a)(6)	5%
Teachers not fully qualified	Teacher Qualifications	101216.1(c)(1)	4%
Solid waste container did not have a tight fitting lid	Fixture, Furniture, Equipment & Supplies	101239(f)(1)	4%
Missing health screening and TB test results	Personnel Requirements	101216(g)(2)	4%
Children's records do not contain medical assessments	Child's Records	101221(b)(8)	4%

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Most common deficiencies cited when citations were issued during a CCC Inspection Visit	Regulation Section Title	Regulation Sub-Section	% of CCCs cited for this deficiency when citations were issued during an Inspection Visit
Facility out of ratio	Teacher-Child Ratio	101216.3(a)	4%
No visual supervision of children	Responsibility for providing care & supervision	101229(a)(1)	3%
Bathroom facilities not safe, functional or sanitary	Fixture, Furniture, Equipment & Supplies	101239(e)(4)	3%
Floors not clean, sanitary, or not in safe condition	Indoor Activity Space	101238.3(b)	3%
Play surface not free from hazards	Indoor Activity Space	101238.2(d)(2)	3%
No documentation for conducting emergency drills as often as required	Disaster and Mass Casualty Plan	101174(d)(2)	3%
Drinking water not readily available	Drinking Water	101239.2(a)	3%
Facility was over capacity	Limitations on Capacity and Ambulatory Status	101161 (a)	3%



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Infant Child Care Centers - Most Common Deficiencies in 2014

This is an analysis of the most common deficiencies for which citations resulted from Infant Care Center (INFCC) inspection visits in 2014. The Quality Assurance Unit reviewed a sample drawn from all 13 of the Child Care Program Regional Offices of 260 inspection visit reports (Random Annual, Required 5 Year Visit and Required Annual Visits), and 455 citations. The list is limited to those deficiencies cited in 5% or more of inspections.

Most common deficiencies cited when citations were issued during an INFCCC Inspection Visit	Regulation Section Title	Regulation Sub-Section	% of INFCCCs cited for this deficiency when citations were issued during an Inspection Visit
Infant Needs and Service Plans not updated quarterly	Modifications to Infant Needs & Service Plans	101419.3(a)	22%
Center is not clean, safe, sanitary or in good repair	Buildings and Grounds	101238(a)	7%
Staff acting as an infant teacher not fully qualified	Infant Teacher Qualifications & Duties	101416.2(b)&(c)	7%
Infants did not receive 100% visual supervision	Responsibility for Providing Care & Supervision for Infants	101429(a)(1)	7%
Sign in/out procedures not followed	Sign In and Sign Out	101229.1 (a)(1)	6%

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Most common deficiencies cited when citations were issued during an INFCCC Inspection Visit	Regulation Section Title	Regulation Sub-Section	% of INFCCCs cited for this deficiency when citations were issued during an Inspection Visit
Criminal record clearance not transferred/associated to the facility for a staff person(s)	Criminal Record Clearance	101170(e)(2)	6%
Needs and Service Plans not completed for infants in care	Infant Needs & Service Plans	101419.2(a)	6%
Infant cups, dishes or bottles not labeled properly	Infant Care Food Service	101427(j)	6%
Staff records did not contain health screening reports including TB tests	Personnel Requirements	101216(g)(2)	6%
Staff to infant ratios not met	Staff-Infant Ratio	101416.5(b)	6%
Sign In and Sign Out	Child not Signed In/Out	101229.1	6%
No staff present had proof of up to date first aid and/or CPR	Personnel Requirements	101216(f)	5%



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School-Age Child Care Centers - Most Common Deficiencies in 2014

This is an analysis of the most common deficiencies for which citations resulted from School-Age Child Care Center (SACCC) inspection visits in 2014. The Quality Assurance Unit reviewed a sample drawn from all 13 of the Child Care Program Regional Offices of 255 inspection visit reports (Random Annual, Required 5 Year Visit and Required Annual Visits), and 416 citations. The list is limited to those deficiencies cited in 5% or more of inspections.

Most common deficiencies cited when citations are issued during a SACCC Inspection Visit	Regulation Section Title	Regulation Sub-Section	% of SACCCs cited for this deficiency when citations are issued during an Inspection Visit
No staff present had proof of up to date first aid and/or CPR	Personnel Requirements	101216 (f)	14%
Sign in/out procedures not followed	Sign In and Sign Out	101229.1 (a)(1) or (b)	13%
Center is not clean, safe, sanitary or in good repair	Buildings and Grounds	101238(a)	12%
Accessible sharp bladed object, disinfectants, cleaning supplies or other toxics	Buildings and Grounds	101238(g)	8%
Facility is out of teacher to child ratio	Teacher-Child Ratio	101516.5(b)(1)	7%
Change of Facility Director not reported to Department	Reporting Requirements	101212(b)	6%
Teachers did not have transcripts in their records	Personnel Records	101217(a)(6)	5%
Floor Surfaces not safe or clean	Indoor Activity Space	101238.3(b)	5%
Insufficient cushioning material under high climbing structures, slides, swings & etc.	Outdoor Activity Space	101238.2(e)(1)	5%